				Number (Optional- 0-069210	al)	
10115	In re Application of Benja	In re Application of Benjamin E. Hansen, et al.				
400 1 9 2004 00 1	Application Number 09/6	Application Number 09/660,785 Filed September 13, 2000				
APR 1 9 ZUU4	For METHOD AND SY	For METHOD AND SYSTEM FOR ONLINE CALL MANAGEMENT				
THE THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TO THE PERSON NAMED IN COLU	Art Unit 2645	Unit 2645 Examiner Roland G. Foster				
This is a request under the provision application.	ons of 37 CFR 1.136(a) to exte	end the pe	riod for fi	ling a reply in	the above identified	
The requested extension and appr	opriate non-small-entity fee ar	e as follov	vs (check	time period d	esired):	
☐ One month (37 (\$110	RECEIVED		
☐ Two months (37	CFR 1.17(a)(2))			\$		
☐ Three months (3	7 CFR 1.17(a)(3))			\$	APR 2 2 200	
☐ Four months (37	CFR 1.17(a)(4))			\$	Technology Center 26	
☐ Five months (37	CFR 1.17(a)(5))			\$	Technology Certify 20	
Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown above is reduced by one-half, and the resulting fee is: \$.						
A check in the amount of the fee is enclosed.						
☐ Payment by credit card. Form PTO-2038 is attached.						
☐ The Director has alread	ly been authorized to charge fo	ees in this	applicati	ion to a Depos	it Account.	
☐ The Director is hereby a Deposit Account Numb	authorized to charge any fees er 20-1430.	which ma	y be requ	uired, or credit	any overpayment, to	
I have enclosed a dupli	cate copy of this sheet.			-		
I am the applicant/inv	entor.					
	assignee of record of the entire interest. See 37 CFR 3.71 Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).					
	attorney or agent of record Registration Number 42,358					
attorney or agen	attorney or agent under 37 CFR 1.34(a).					
Registration numbe	r if acting under 37 CFR 1.34(a).	<u> </u>				
WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on RTO-2038.						
April 15, 2004			16			
Date				Signatur	re	
Irvin E. Branch, Reg. No. 42,358					· · · · · · · · · · · · · · · · · · ·	
				Typed or pri	nted name	
NOTE: Signatures of all the inventors or ass than one signature is required, see below*.	ignees of record of the entire interest o	or their repres	entative(s)	are required. Sub	mit multiple forms if more	
*Total of one forms are submitted.						

60195270 v1